

Helpline/Counselling service	Description	24 hour service?	Contact
Alcohol and Drug Support Line	Telephone counselling, information and referral service for anyone seeking help for their own or another person's alcohol or drug use	Yes	Metro: (08) 9422 5000 Country: 1800 198 024
Crisis Care Helpline	Provides an information and counselling service for people in crisis needing urgent help from the Department for Child Protection and Family Support.	Yes	Freecall: 1800 199 008 (country areas) Ph: (08) 9223 1111 Crisis Care(link is external)
Family Helpline	Offers a telephone counselling and information service for families with relationship difficulties. Interpreter services are available.	Yes	Freecall: 1800 643 000 (country areas) Ph: (08) 9223 1100 TTY: (08) 9325 1232 Family Helpline(link is external)
Men's Domestic Violence Helpline	Offers information, referral and telephone counselling for men who are concerned about domestic or family violence. The service is available to men who are experiencing or using domestic and family violence and are concerned about their violent and abusive behaviours.	Yes	Freecall: 1800 000 599 Ph: (08) 9223 1199 Men's Domestic Violence Helpline(link is external)
Meth Helpline	A confidential, non-judgemental telephone counselling, information and	Yes	Ph: 1800 874 878

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	referral service for anyone seeking support with their own or another person's meth use		
Ngala Parenting Line	Offers phone advice and support about parenting issues and concerns to parents and carers of children up to 18 years. This is a free callback service.	No	Freecall: 1800 111 546 (country areas) Ph: (08) 9368 9368 Mon-Sun 8 am - 8 pm Calls for children aged 7-18 are responded to Mon-Fri. Ngala Parenting Line(link is external)
Parent and Family Drug Support Line	A confidential, non-judgemental counselling, information and referral service for people concerned about the alcohol or drug use of a family member or friend. Both professional counsellors and parent volunteers with experience of family drug use are available	Yes	Metro: (08) 9422 5050 Country: 1800 653 203
Parenting WA Line	Offers an information, support and referral service to parents, carers, grandparents and families with children up to 18 years of age.	Yes	Freecall: 1800 654 432 Ph: (08) 6279 1200
Sexual Assault Resource Centre (SARC)	An emergency service that offers assistance and support to any person, female or male, aged 13 years and over who has experienced any form of	Yes	Freecall: 1800 199 888 Ph: (08) 6458 828

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	unwanted sexual contact or behaviour in the last two weeks. A free counselling service is also available (during business hours) to people who have experienced sexual assault or sexual abuse in the past (more than two weeks ago).		Sexual Assault Resource Centre(link is external)
The Patricia Giles Centre	Crisis and short-term counselling services are available for both women and children affected by family violence. Parenting information is also provided.	No	Ph: (08) 9300 1022 Mon-Fri: 9 am - 4:30 pm Counselling for children: Ph: (08) 9328 1888 Mon-Fri: 9 am - 5 pm Patricia Giles Centre (link is external)
Women's Domestic Violence Helpline	Offers information, referral and telephone counselling to victim/survivors of domestic violence.	Yes	Freecall: 1800 007 339 Ph: (08) 9223 1188 Women's Domestic Violence Helpline